

ABSTRACT

This final assignment is entitled "Sequance of Service at Kayana Restaurant at Aston Sidoarjo City Hotel & Conference Center". The purpose of this writing is to determine the sequence of service at Kayana Restaurant at Aston Sidoarjo City Hotel & Conference Center.

Data collection was carried out by means of observation and documentation at the Kayana Restaurant at the Aston Sidoarjo City Hotel & Conference Center and resulted in the conclusion that the waiter/ss at the Kayana Resto Aston Sidoarjo City Hotel & Conference Hotel implemented a sequence of service in providing services to guests. the guest

Keywords: Restaurant, sequence of service.

ABSTRAK

Tugas Akhir ini berjudul " *Sequance of Service* Pada Kayana Restoran di Aston Sidoarjo City Hotel & Conference Center " .Tujuan penulisan ini adalah untuk mengetahui *sequence of service* di Kayana Restoran di Aston Sidoarjo City Hotel & Conference Center.

Dalam pengambilan data dilakukan dengan cara pengamatan dan dokumentasi yang ada di Kayana Restoran di Aston Sidoarjo City Hotel & Conference Center" Dan menghasilkan kesimpulan bahwa *waiter/ss* di Kayana Resto Aston Sidoarjo City Hotel & Conference Hotel menerapkan *sequence of service* dalam memberikan pelayanan kepada tamu-tamunya

Kata kunci : Restoran, *sequence of service*.