

DAFTAR PUSTAKA

- Atmoko, Tjipto. 2011. **Standar Operasional Prosedur (SOP) dan Akuntabilitas Kinerja Instansi Pemerintah**. Unpad, Bandung.
- Bataafi, 2006, *Job Description and Standard Operating Procedure*, Bandung: Alfabeta.
- Dimyati, 2002, *housekeeping Section*, Jakarta: Rineka Cipta.
- Rumekso, 2001, *Housekeeping Hotel*, Yogyakarta: Andi Offset.
- Rumekso, 2002. *Housekeeping Hotel*: Yogyakarta: Andi Offset..
- Rumekso, 2004. *Housekeeping Hotel*. Yogyakarta: CV. Andi Offset.
- Rumekso, 2005. *Housekeeping Hotel Floor Section*: Yogyakarta: Andi.