

ABSTRAK
PROSEDUR PENERIMAAN BARANG
DI CAFÉ XXI TUNJUNGAN PLAZA 5 SURABAYA

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Penelitian ini bertujuan untuk mengetahui prosedur penerimaan barang yang sudah ada di café XXI dan kendala saat proses penerimaan barang. Penelitian ini menggunakan metode kualitatif. teknik pengumpulan data yang menggunakan teknik observasi dan dokumentasi. Sehingga penelitian ini lebih menunjukkan data fakta. Hasil penelitian menunjukkan bahwa prosedur penerimaan barang di café XXI berbeda dengan prosedur penerimaan pada buku mulyadi dan kendala selama proses penerimaan barang tentunya sangat menghambat proses operasional kerja café XXI tunjungan plaza 5 Surabaya.

ABSTRACT

ACCEPTANCE PROCEDURE OF GOODS

AT CAFÉ XXI TUNJUNGAN PLAZA 5 SURABAYA

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This study aims to determine the procedure for receiving goods that already exist in XXI café and the constraints in the process of receiving goods. This study uses a qualitative method. data collection techniques that use observation and documentation techniques. So this research shows more fact data. The results showed that the procedure of receiving goods at XXI café was different from the admission procedure on mulyadi books and the constraints during the process of receiving the goods certainly greatly hampered the operational process of the XXI café tunjungan plaza 5 Surabaya.